

## Being a Likeable Boss

Being more likeable is a quality everyone can increase and Being likeable and a figure of authority is where some challenging arise. With this workshop your participants will recognize these areas of conflict and develop the skills and knowledge to them.

Our Being a Likeable Boss workshop will show that honesty and your participant's biggest tools in fostering a better relationship employees. Trusting your team by avoiding micromanagement, delegation, and accepting feedback will put your participants on path to be a more likeable boss.

### Course Outline:

#### Module One: Getting Started

- Housekeeping Items
- Pre-Assignment Review
- Workshop Objectives
- The Parking Lot
- Action Plan

#### Module Two: Is it Better to be Loved or Feared?

- The Case for Fear
- The Case for Love
- The Case against Both
- The Middle Ground
- Case Study
- Module Two: Review Questions

#### Module Three: Leadership as Service

- Top down Hierarchies
- The Bottom-Up Perspective
- Know Your Employees
- Genuine Empathy and the Power to Lead
- Case Study
- Module Three: Review Questions

#### Module Four: Leadership by Design

- Begin with the End in Mind
- Goals
- Values
- Mission Statement
- Case Study
- Module Four: Review Questions



improve.  
conflicts can  
possible  
overcome

trust will be  
with their  
using  
the right

**Module Five: Understanding Motivation**

Dramatism  
The Pentad  
Guilt and Redemption  
Identification  
Case Study  
Module Five: Review Questions

**Module Six: Constructive Criticism**

What are Your Intentions?  
A Positive Vision of Success  
Feedback Sandwich  
Following Up versus Badgering  
Case Study  
Module Six: Review Questions

**Module Seven: The Importance of Tone**

Lighting a Fire  
Putting Out a Fire  
Adult versus Parent  
Changing the Script  
Case Study  
Module Seven: Review Questions

**Module Eight: Trusting Your Team**

Dangers of Micromanaging  
Delegation and Anxiety  
Aces in Their Places  
Celebrating Success  
Case Study  
Module Eight: Review Questions

**Module Nine: Earning Your Team's Trust**

Honesty  
Consistency  
Availability  
Openness  
Case Study  
Module Nine: Review Questions

**Module Ten: Building and Reinforcing Your Team**

Identify Team Strengths and Weaknesses  
Identify Team Roles  
Design Exercises with Specific Goals  
What to Avoid  
Case Study  
Module Ten: Review Questions

**Module Eleven: You are the Boss of You**

What Kind of Person Would You Follow?

Self-Awareness

Self-Improvement

Keeping Your Balance

Case Study

Module Eleven: Review Questions

**Module Twelve: Wrapping Up**

Words from the Wise

Review of the Parking Lot

Lessons Learned

Recommended Reading

Completion of Action Plans and Evaluations