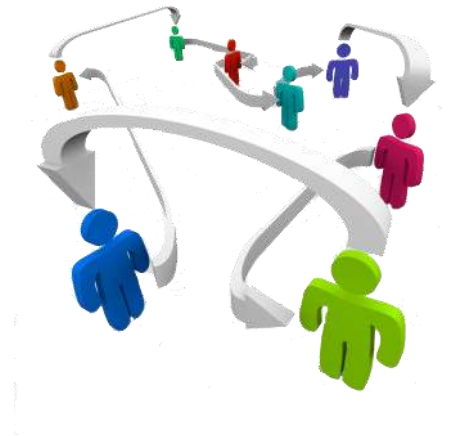


Social Learning

Social Learning is an effective way to train your employees through modeling positive behaviors. It is a great way to promote cohesion and involvement as it builds a culture of learning. Your participants will learn the best way to conduct role plays, share best practices, and provide constant and immediate feedback.

With our Social Learning course your participants will be creating learning communities that benefit every aspect of your organization. They will learn new behaviors through observation and modeling and be instilled with a passion for learning.



Course Outline:

Module One: Getting Started

- Icebreaker
- Housekeeping Items
- The Parking Lot
- Workshop Objectives

Module Two: Setting the Right Group Dynamic (I)

- Communicating
- Collaborating
- Sharing of Best Practices
- Refining Ideas
- Case Study
- Module Two: Review Questions

Module Three: Setting the Right Group Dynamic (II)

- Diversity Builds Knowledge
- Social Interactions
- People Are Different
- Dealing with Difficult People
- Case Study
- Module Three: Review Questions

Module Four: Develop a Social Learning Culture at Work (I)

- Making the Connection
- Tagging Star Employees
- Recognizing Teaching Movements
- Culture of Questioning
- Case Study
- Module Four: Review Questions

Module Five: Develop a Social Learning Culture at Work (II)

- Safe to Share Environment

- Instilling a Passion for Learning
- Instill a Sense of Sharing
- Learning in the Social Unit
- Case Study
- Module Five: Review Questions

Module Six: Develop a Social Learning Culture at Work (III)

- Remove Fear of Feedback or Criticism
- Creating a Social Unit
- Imitation and Modeling
- Empowering Learners
- Case Study
- Module Six: Review Questions

Module Seven: Role Playing (I)

- Identify Work Related Scenarios
- Add Variables
- Assign Roles
- Prepare Role-Players
- Case Study
- Module Seven: Review Questions

Module Eight: Role Playing (II)

- Act it out
- Debrief
- Mirror Good Examples
- General Role Playing Tips
- Case Study
- Module Eight: Review Questions

Module Nine: Utilizing the Right Tools (I)

- Mentoring
- Social Media
- Critical Thinking
- Gamification
- Case Study
- Module Nine: Review Questions

Module Ten: Utilizing the Right Tools (II)

- Relevant Resources Selection
- Job Shadowing
- Knowledge Management
- Social Facilitation
- Case Study
- Module Ten: Review Questions

Module Eleven: Modeling and Observational Learning

- Inspired by Leaders
- Boosting Self-Efficacy
- Peer Role Models
- Generating Engagement
- Case Study
- Module Eleven: Review Questions

Module Twelve: Wrapping Up

- Words from the Wise
- Review of Parking Lot
- Lessons Learned
- Completion of Action Plans and Evaluations